



SG_20240701

Dear Client,

As part of our ongoing efforts to adopt environmentally friendly practices, all new accounts opened with effect from 1st September 2024 will be subscribed to electronic communications. This applies to statements, confirmation notes, and notices.

For existing clients, your current arrangements will remain unchanged even after 1st September 2024. However, we would still encourage those on paper communications to switch to electronic communications. This can be done by contacting our helpdesk at **+65 6557 2000**.

What are the benefits of accessing my E-Statements, E-Confirmation Notes and E-Notices online?

- Access your statements, confirmation notes and notices up to 5 years from the month of enrolment online, 24 / 7.
- Safe and secure, and accessible conveniently via our iFAST SG Mobile App or through our websites.
- Environmentally friendly to save paper and protect the environment.

How will I know when my E-Statements, E-Confirmation Notes or E-Notices are ready for viewing?

- Receive notification alerts via email or SMS when your E-Statement, E-Confirmation Note or E-Notice is ready. If you do not have a verified email address with us, an SMS will be sent to your registered mobile number.

How do I access my E-Statements, E-Confirmation Notes and E-Notices?

1. Launch the **iFAST SG Mobile App** under "Client Login" (top right)
2. Tap the notifications icon on the top right to view or download your statements, confirmation notes and notices

Alternatively, you may also access our iFAST client web login to retrieve your statements via "Inbox".

Thank you for investing with iFAST and for your cooperation in helping us reduce our environmental footprint!

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